



**MINUTES of the  
CIOCAN ANNUAL GENERAL MEETING  
Thursday, October 22, 2020  
12:30 EDT**

<b>ATTENDEES:</b>		
Sylvain Viau	Catherine Chick	Andrew Pratt
Shaun Guthrie	Carlos Herenadez	Gerry Pappararo
Andrew Dillane	Kyoko Kobayashi	Catherine Mendonsa
Rita Lazar-Tippe	Kin Lee-Yow	Stephane lamoureux
Kevin Kowal	Dugald Topshee	Steve Heck
Ron Murch	Steve Robinson	Bobby Singh
Dean Doige	Jonathan Landon	Miguel Kanafany
Brett Adair	Rajat Prashar	Lan Nguyen
Raj Perumal	Dave Thomas	Steve Boyle
Andrew Pratt	Jim Williams	Nim Nadarajah
Rachel Porteous	Alizabeth Calder	Raj Thukral
Michel Labelle	Steve Ens	Omid Hamed
Jason Sichkaryk	Roland Woo	<b>Non-Members</b>
Catherine Boivie	Arlene Mcdonald	Tracy Blyth
Roy Hart	Perry Brock	Alison Toscano
Todd Kennedy	Bobby Singh	Cailea Shin
Sylvain Viau	Steve Boyle	Samantha Walker
Sylvain Perras	Steve Delaney	
Peter Holowka	Ashish Patel	
Dianne Lapierre	Gary Davenport	

Humza Teherany called the meeting to order at 12:32 pm

Proper notice having been given and a quorum being present, Humza Teherany, President, called the Annual General Meeting of the CIO Association of Canada to order.

Humza Teherany confirmed that official notice of this meeting was delivered to all members via the CIOCAN member e-letter on August 20th, 2020 and continued with a weekly reminder, and that we are in compliance with the 14-day notification period required under the Societies Act. A quorum of 10 members must be present throughout the meeting. It was asked of members to please remain on the call until the AGM is adjourned.

**Approval of the Agenda**

The agenda for the Annual Meeting was provided electronically. There were no changes made to the agenda.

**Motion:** To accept the agenda as is. Gary Davenport moved and Steve Robinson seconded. All were in favour and none were opposed. The motion was carried.

**Approval of the Minutes of the previous meeting**

The Minutes of the Last Annual General Meeting held on September 19<sup>th</sup>, 2019 have been provided electronically.

**Motion:** Humza Teherany moved to approve the Minutes of the last Annual General Meeting of Members held on September 19, 2019 as circulated. Philippe Johnston seconded the motion, all were in favour and none were opposed. The motion was carried.

**President's Report:**

This past year has been unlike any other. CIOCAN continued its important strategic work to entrench the organization as a member-driven, mission-focused association. Building upon the strategic pillars, CIOCAN remained steadfast in its focus on the organization's members: the diverse professionals and business partners who inspire and shape the association every day and are integral to CIOCAN's stewardship in the sector.

While the disruption of the COVID-19 pandemic presented unanticipated and unprecedented challenges, CIOCAN's vision to continue to drive our member value proposition remains unmoved. Together, we forge ahead, with an unwavering dedication to providing value and leadership to those we serve.

Our association is rooted in regional chapters across the country and the fundamental peer connections they provide. To that end, we are proud to add one more Chapter to CIOCAN. Welcome to the Montreal Chapter! Stewarded by Stephane Lamoureux, we are pleased to be welcoming fellow colleagues from Quebec.

But we also know that there are many in our community who either aren't close to those chapters or who just can't make the time to be there. We are working connecting with those members as well.

This will be CIOCAN's 17th year of operation. Despite, the unanticipated and very far-reaching pandemic, we remain very positive about the future of our Association as we continue to drive member value. This past year has seen us take several major strides to build a stronger foundation for the future.

1. We launched the first ever CIOCAN IMPACT Awards. Congratulations to the winners Shaun Guthrie, Lan Nguyen, Alex Buhler, Todd Kennedy, Omid Hamed and Peter Howolka, CIOCAN has amazing members and volunteers and this program is a wonderful way to provide them with the proper recognition. Look to your email soon and nominate a colleague for the 2021 Impact Awards.
2. The Innovation Drivers Podcast is here. Edwin Frondoza (Host and Producer of The Business Leadership Podcast) and myself were excited to launch this show and platform with the sole purpose of speaking with Canada's top technology leaders to discuss ideas, successes, and challenges that are creating a better future. We are on a mission to showcase Canada's technology and innovation prowess to the world. Check out the 7 current podcasts on the CIOCAN website.
3. Just last week we launched our new website. This has been an incredible process and I'd like to thank our volunteers and staff who have dedicated so many hours to this work.

4. We will be launching our new member platform next month. Using this platform members will be able to connect with other members and CIOCAN in a user friendly and efficient manner.
5. CIO Connect – Due to the pandemic, we launched a virtual education and networking platform that very quickly became the tool that connected our members throughout the spring. It has become a staple in our programming and is expanding to focus on industry pillars.
6. You asked for them, and we answered the call. The CIOCAN Thought Leadership Councils were launched in July. The Thought Leadership Councils bring together members from coast to coast in a virtual thought leadership “brain trust” to problem-solve the challenges we all share in our roles every day. They are just getting going, and we are anticipating great things to come from these two groups. Please sign up for one of the Thought Leadership Councils if you haven’t already done so.
7. Due to the pandemic, we had to move our CIO Peer Forum to a virtual platform. But this didn’t stop us from providing our members with an amazing opportunity to learn and network. Due to the generosity of our sponsors, all CIOCAN members were able to attend the CIO Peer Forum at no cost. Having access to stellar education is one of the strategic pillars of CIOCAN and we knocked this one out of the park.

Our key focus areas continue to be on Membership Engagement and Membership Growth and we’ve also continued to push ourselves to grow – in our knowledge of what’s important to our community and in the ways we can better support our profession’s ability to succeed.

Our members collectively continue to represent over 2.7 billion dollars a year in technology and innovation spending - a truly impactful group.

Our membership is holding steady with over 435 members across 8 provinces, and 67 Canadian Cities. We ran 99 live events with over 1453 attendees, providing unparalleled professional networking.

We continue to grow our visibility in the marketplace as Canada’s largest national association of senior technology leaders. We have had an increase the number of visitors to our website by 16% year over year, with steady traffic and conversation on social media.

The CISO Division offers significant value-added benefits to its members. This past year we ran two CISO roundtable series and will continue serving our CISO members with valuable education and networking opportunities.

Partnerships - We continue to foster and develop great relationships with third parties that help to enhance membership value and to extend the reach of the Association. The Partnership Committee continues to be active evaluating existing partners and new relationships that continually come forward for consideration. Our main consideration is: Can CIOCAN members benefit from this partnership? If the answer is a resounding yes, then we move forward with it.

In August, the CIOCAN Board of Directors came together virtually, to focus on CIOCAN’s long-term strategy as well as our strategy to mitigate the effect of the pandemic. We want to ensure our member value proposition is in line with what our members want and need during this time. Education and networking are our key member benefits and it might look different this year, but be assured we continue to focus on your needs.

We continue to applaud our Chapters who work hard on your behalf to ensure you receive excellent value for your investment. Initiatives that help you expand your knowledge and network are of paramount importance to CIOCAN. Chapters developed programming throughout the year on key topics relevant to our CIO community. These topics often start as conversations, as the issues tackled are not “one and done.” These key themes include how to bring together the world of IT/digital and tech with cybersecurity, and strategies for elevating cybersecurity in a day-to-day business and innovation context.

The Chapters did not miss a beat in offering “virtual” events to CIOCAN members. Virtual Beers With Peers networking popped up, as did meaningful webinars. They continue to deliver value to you every day.

During this past year, we welcomed new Chapter Presidents for Calgary, Manitoba, Vancouver and Montreal. Welcome to Dianne Lapierre, Vancouver President, Helen Knight, Calgary President, Raj Perumal, Manitoba President and Stephane Lamoureux, Montreal President. They join a long list of outstanding CIOCAN volunteers and we look forward to working together to achieve great things.

I would like to thank outgoing Calgary President Thomas Schmidt, outgoing Vancouver Chapter President Shari Wallace, and outgoing Manitoba Chapter President Vince Brady for their service over the years. Your valuable contributions helped move our association forward. This success of CIOCAN can be attributed to one thing... the generous contributions of more than 80 plus volunteer board members at both the National and Chapter levels. These individuals donate their time, their energy, and their passion to something they strongly believe in: helping their fellow CIOs with day-to-day challenges in their organizations and playing a role building the future of the CIO profession in Canada. Thank you to all of our volunteers for your dedication and commitment!

Finally, if there is one insight that really stood out for me these past four years, it’s just how time constrained – and ambitious – CIOs are. On this note, I’d be remiss not to acknowledge the dedication and patience of Tracy Blyth, our Executive Director, and the operations team at FSEL in supporting us, keeping us focused and keeping us on a forward track as a community. We have come a long way in four years, and I look forward to seeing the continued progress of this great association.

The CIO profession is one of the most critical in business and industry today. CIOs have responsibility to drive the digital transformation agenda through innovation, productivity and competitiveness for their respective organizations.

It has been a pleasure leading the organization for the past 4 years as president. In that time, we grew our membership to almost double. It’s been an honor to work alongside each of you, to grow our position and influence in the Canadian marketplace. Our members are truly driving the future of business and innovation in Canada.

I am excited for the next chapter of growth for CIOCAN under the capable leadership of Phil Johnston.

We are grateful for your support and engagement in 2020 and are truly energized about what we will achieve together in 2021.

Thank you.

Are there any questions?

**Financial Report:**

Rita Lazar-Tippe presented the Treasurers Report for the fiscal year ending June 30, 2020.

As per our practice, the CIO Association of Canada (CIOCAN) 2019-20 fiscal year, which ended June 30th, 2020 underwent an audit, in accordance with Canadian accounting standards for not-for-profit organizations. We are happy to confirm, as per the auditors, the financial statements presented fairly, in all material respects, the financial position of CIOCAN as of June 30, 2020. The year ended with combined net assets of \$ 223,515 and a net surplus of \$57,230.

During the 2019-20 fiscal, CIOCAN experienced the same upheaval that most associations faced due to the COVID-19 pandemic. Your Board of Directors and staff, scrutinized the financial position of the association and projected outcomes to ensure the viability of CIOCAN. This included pivoting the CIO Peer Forum to a virtual conference and receiving the full \$15k deposit back from the intended venue.

As well, CIOCAN executed on the following key initiatives during the 2019 – 20 fiscal: Successfully delivered a virtual Peer Forum, while achieving 90% the sponsorship revenue target.

Conducted a member experience technology review, with a clear strategy for implementation.  
Delivered a valuable member program focused on technology leader challenges.  
Continued to waive event registration fees for members including the CIO Peer Forum conference.

Created a value proposition for member engagement and modernized the CIOCAN visual brand presence.

Established the Montreal satellite chapter, to ensure presence in the Quebec market.  
Continued the member referral program for new member recruitment.  
Continued the consistent review of the financial statements, which were distributed, and reviewed on a 45-day cycle by the CIOCAN Treasurer, and Board of Directors. Therefore, provided visibility of the financial position, and ensured oversight of the financial health of CIOCAN.

Continued to evolve the accuracy of forecasting and budgeting for all portfolios.  
Utilizing the government implemented COVID-19 relief programs that were applicable to us.

Based on the CIOCAN strategic plan, the future financial investment will focus on continuing to deliver member value, growth, and development, while ensuring appropriate governance, and controls are adhered to.

Are there any questions regarding the financial statements?

**Motion:** Rita Lazar-Tippe moved that the audited financial statements for the fiscal year ending June 30, 2020 be approved as presented. Shaun Guthrie seconded the motion. All were in favour. None were opposed. The motion was carried.

**Motion:** Rita Lazar-Tippe moved the accounting firm Kriens LaRose, LLP, Chartered Accountants be confirmed to complete the financial audit for the fiscal year ending June 30, 2021. Shaun Guthrie seconded the motion. All were in favour. None were opposed. The motion was carried.

**Report from the Nominating Committee:**

Gary Davenport presented the report from the Nominating Committee. Gary thanked those members who were stepping down from the National Board after providing great service to the Association. In addition, he recognized the great work of the Executive Director and CIOCAN National Office staff.

The Board of Directors has endorsed the slate of candidates for election, or re-election to the Board. After a general call for National Board applicants this past January, the Nominating Committee assessed all applicants and worked to place the suitable applicants on either a Chapter Board or the National Board. As a result, the 2020-21 CIO Association of Canada Board of Directors is elected by acclamation. The directors are to hold office until the conclusion of the next Annual General Meeting of the Association in the fall of 2021.

The full slate for the National Board was introduced for the 2020/2021 term:

- Philippe Johnston, National President
- Humza Teherany, Immediate Past National President
- Alizabeth Calder, Director of Academic and Mentorship
- Catherine Chick, Director of Programs
- Gary Davenport, Member at Large
- Steve Delaney, Director of Partnerships
- Andrew Dillane, Director of Marketing and Communications
- Shaun Guthrie, Director of Membership
- Steve Heck, Director of Thought Leadership Councils
- Rita Lazar-Tippe, Treasurer, Director of Sponsorship
- Nim Nadarajah, Director of Technology
- Steve Biswanger, President of the CISO Division
- Dianne Lapierre, President of Vancouver Chapter
- Helen Knight, President of Calgary Chapter
- Jason Sichkaryk, President of Edmonton Chapter
- Stephane Lamoureux, President of Montreal Chapter
- Rachel Porteous, President of Ottawa Chapter
- Jonathan Landon, President of Toronto Chapter
- Raj Perumal, President of Manitoba Chapter

**New National President Report:**

I am very honored to assume the role of National President of the CIO Association of Canada. The CIO Association of Canada has provided me with so many positive opportunities, allowing me to create wonderful relationships with the most creative, passionate and innovative Senior IM/IT Business Leaders.

2020 is the year of the CIO and all technology leaders. There has never been a more exciting time to be involved in technology and digital innovation as today.

Who knew that a few months ago Canada's technology leaders would be at the forefront of delivering expertise to enable our country to move forward during the Covid-19 pandemic. This very talented group of people quickly enabled employees to work safely from their homes that allowed them to continue to support our economy while innovating and delivering essential services.

First, I want to thank Humza Teherany, CDO of Maple Leaf Sports and Entertainment for serving as our President these past four years. Humza developed his vision and guided our organization to new heights with his leadership. Thank you Humza for your dedication to the CIO Association and I look forward to continuing to work with you as the CIOCAN Past President.

CIOCAN has truly matured and grown over the past few years and I have seen the dedication first hand of our great volunteers as well as our Executive Director, Tracy, and our operations team Alison, Samantha, Cailea and Barb. We have a magnificent team here at CIOCAN and I am looking forward to working with everyone over the next few years.

As the new President of the CIO Association I will be committed to continuing to promote the "Voice of the CIO" and providing our members with the opportunity to increase their knowledge and skills to support innovation and digital leadership for Canada.

I look forward to working with our vast network of local Chapters and division to ensure all of our members derive real value from their membership. Connecting with peers in your own region only strengthens your network. Our 7 Chapters and CISO Division continue to offer both education and networking opportunities during this challenging time.

Of course, our Chapter Presidents are critical to our success and they continue to demonstrate true leadership even during this new reality. I would be remiss if I didn't welcome our newest Chapter, the Montreal Chapter. We are looking for great things coming out of this region and I look forward to celebrating our successes in Montreal.

In terms of a 2-3 year vision, I believe we have a great opportunity to build on all of the great things CIOCAN has created as the foundation for us to mature and grow and prosper even more so. Our value proposition for members has never been greater. We are the Voice of the CIO, and we have demonstrated this time and again.

My message to members is to GET INVOLVED. Based on personal experience, I can advise that those members that who get more actively involved in the Association do, in fact, derive even more value from that membership.

By getting engaged with CIOCAN you will:

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**Boost your performance** by learning new solutions from your peers, industry experts and vendor partners in a safe environment.

**Connect and get inspired** by engaging in casual and formal networking online and in-person near you. attending top events like the CIO Peer Forum.

**Advance your career** by building a professional profile and develop your leadership skills through training and collaborating with industry peers.

**Make an impact** by sharing your experience with the world. Make an impact on the profession and future generations of IT executives.

In closing, I look forward to your help and support on the road ahead. Please do not hesitate to contact me or any of the other members of our National Board, if we can be of any assistance to you in your role as a Canadian IT leader. Together we can make a positive difference to our industry and continue to be the “voice of the CIO” for our collective benefit.

**Other Business:**

There was no other business to be discussed.

**Termination of Meeting:**

There being no further business Humza Teherany thanked everyone for attending the meeting and terminated the meeting at 12:57 pm EST. Humza Teherany moved and Gary Davenport seconded that the 2020 Annual General Meeting be terminated, all were favour, motion passed.