
Skill 2.0 in an era of Software 2.0



Nastaran Bisheban
CIO Association of Canada



```
*****
**          DATA          DIVISION          ***
*****
Data Division.
Working-Storage Section.
*****
** Declarations for the local date/time service.
*****
01  Feedback.
COPY CEEIGZCT
02  Fb-severity      PIC 9(4) Binary.
02  Fb-detail        PIC X(10).
77  Dest-output      PIC S9(9) Binary.
77  Lildate          PIC S9(9) Binary.
77  Lilsecs          COMP-2.
77  Greg             PIC X(17).
*****
** Declarations for messages and pattern f
*****
01  Pattern.
02                      PIC 9(4) Binary Value 45.
02                      PIC X(45) Value
                        "Today is Wwwwwwwwwwwwwz. Mmmmmmmmmz ZD. YYYY."
*****
```

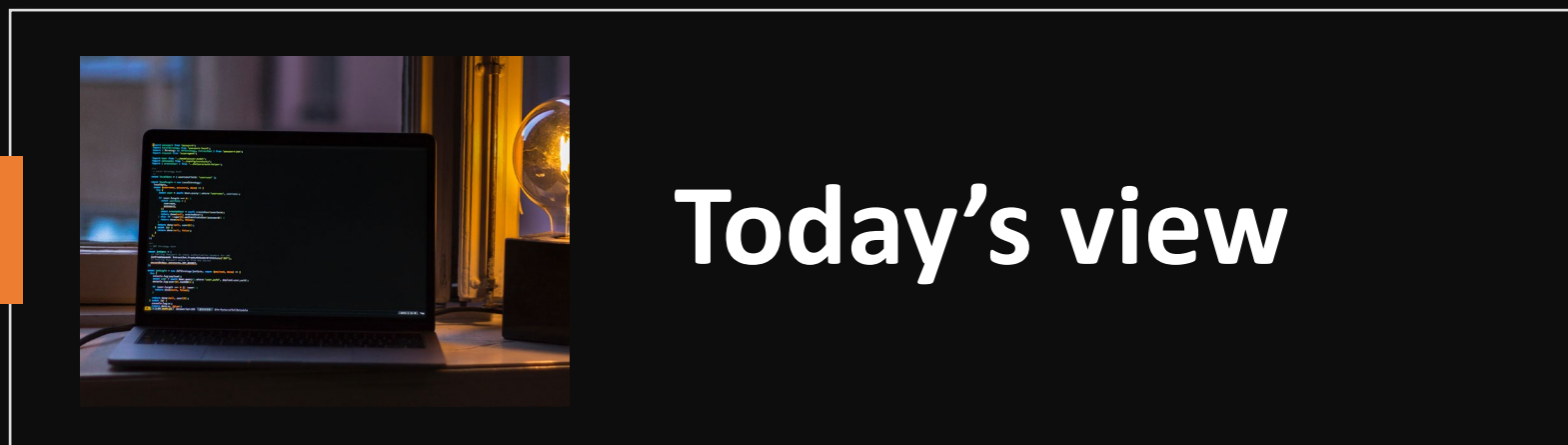


Not long ago!



03

PIC X Occurs 1 to 80 times
Depending on Stringlen.

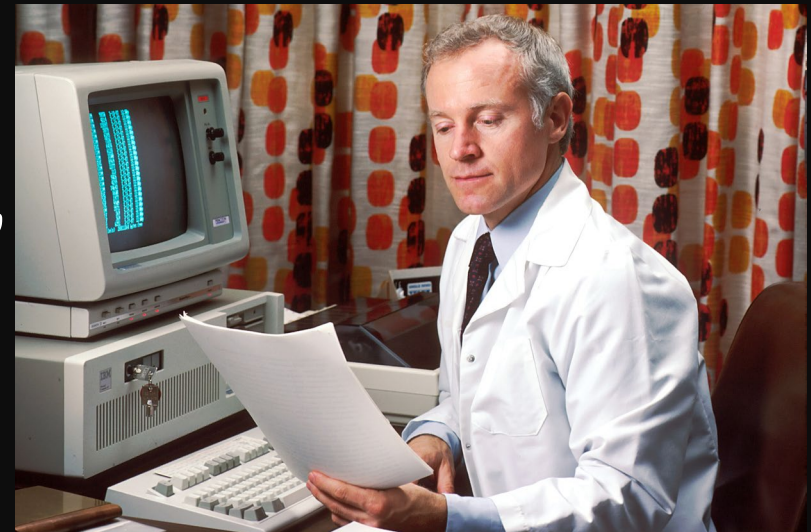


Today's view





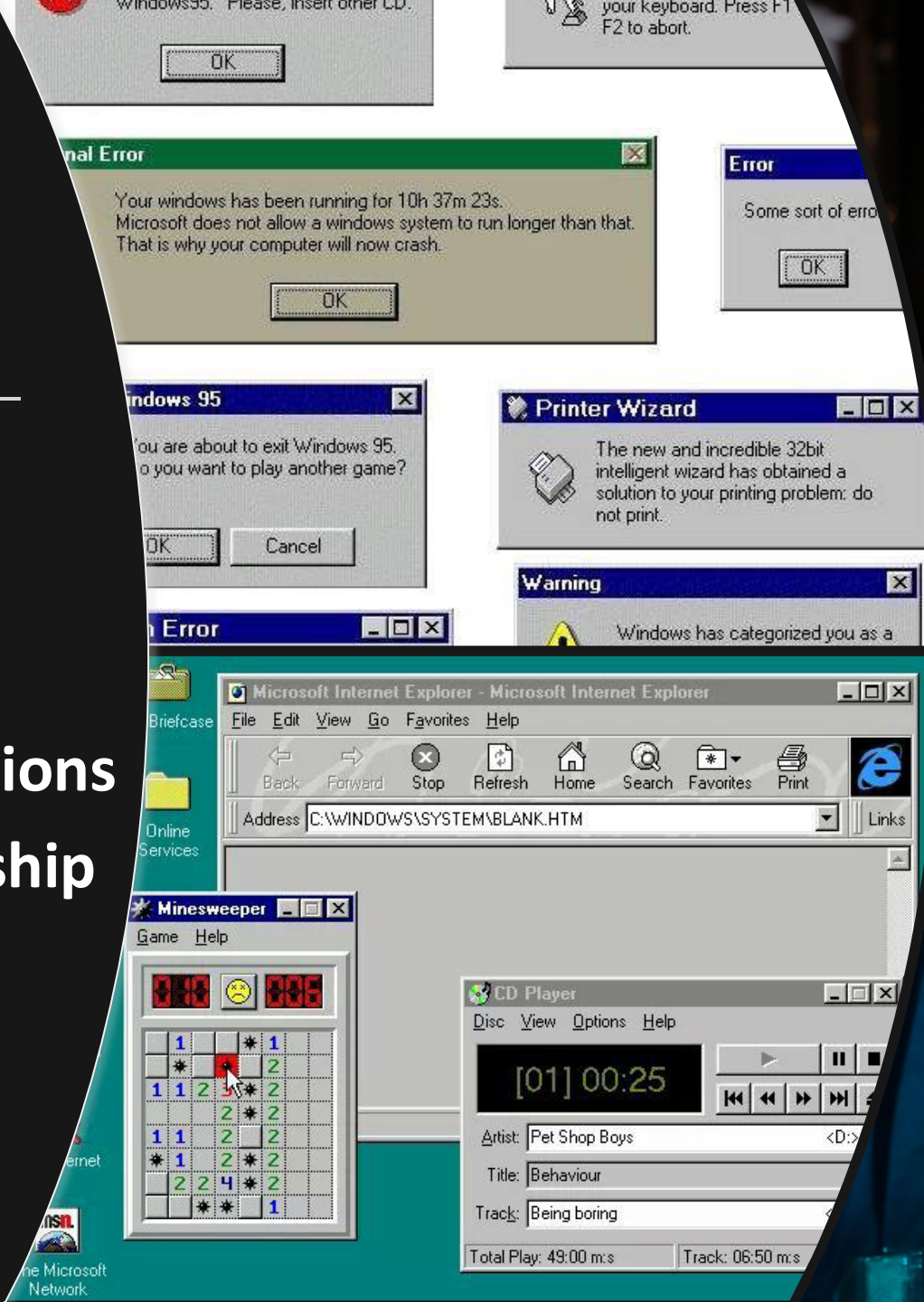
Our place of work “Then”

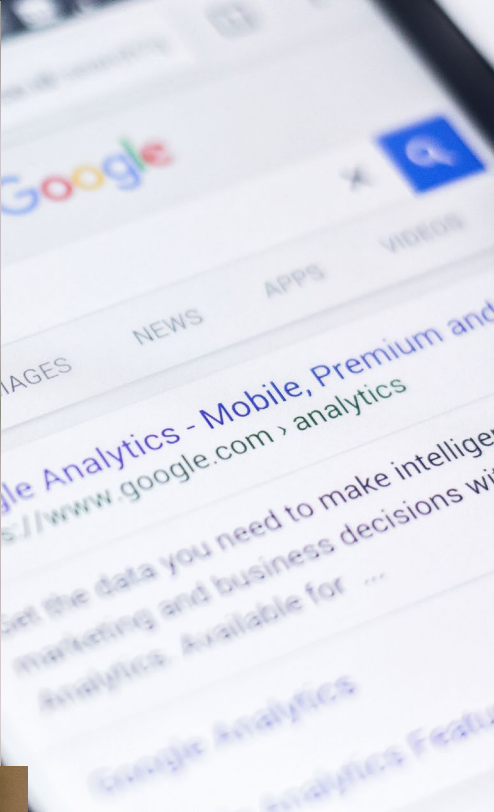
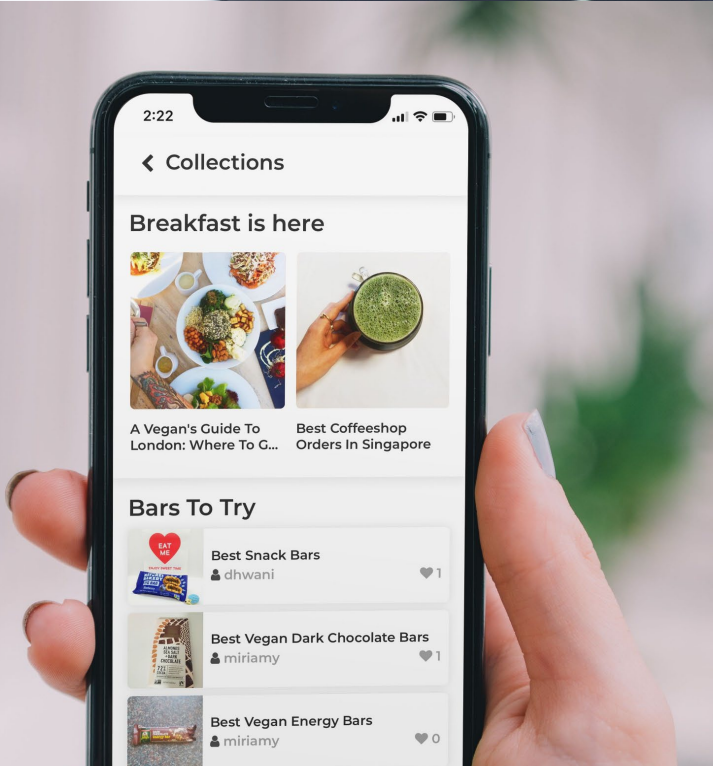




Our place of work “Now”

Limited End User
Limited exposure
A lot of HW interactions
Less public relationship







Developer

Backend Developer

Frontend Developer

Principal Developer

SW Architect

Integration Architect
Dev/Ops Engineer

Data Base Administrator

Data Base Architect

Data Analyst

Big Data Engineer

Business Intelligence developer

Web Developer

Mobile Developer

Native Developer

Project Manager

QA

Scrum Master

Hacker

Machine Learning specialist

Network Designer

React Developer

Full Satch Developer

Cyber Security Specialist

Information security



Business Analyst

Programmer Analyst

Solution Architect

Product Owner

Graphic Designer

UX Architect

Release Manager

Robotic Scientist

AI Engineer

Generative AI Specialist

Network Admin



Many things have changed!

But many others haven't





**Principals
have not
changed...
*but scaled
up***



SW development characteristics

- Scalable and lite
- Sustainable
- Secure

Crisis Management

- Stop the spread
- Address highest impact first
- Find the root cause, fix it
- Communicate



Decision Making

- Fact check
- Risk assessment
- Impact assessment

Team Leadership

- Help the team to be the best version of themselves
- Help the team to mature



**Principals
have not
changed...
*but scaled
up and
evolved***



SW development characteristics

- Scalable and lite
- Sustainable
- Secure
- Self-detecting code
- Self-healing code
- Frequency of Releases

Crisis Management

- Stop the spread
- Address highest impact first
- Find the root cause, fix it
- Communicate
- New types of crisis emerged



Decision Making

- Fact check
- Risk assessment
- Impact assessment
- Increase sources for fact check

Team Leadership

- Help the team to be the best version of themselves
- Help the team to mature
- Global talent management
- Work/Life
- Team motivation and retention

Toolkit for CTO/CIO/CTDO/CDIO

or whomever that is the ultimate decision maker for Technology

- It's ok to purchase; you will have time to build your bread and butter more efficiently
- As your team grows build a sustaining team
- Learn the business ... Technology "Is" the business, you need to be at the table
- Don't look at Technology *only* as an "enabler", what we do, is the "growth engine"
- Practice adaptability
- Believe in "continuous improvements", teach it, live it.
- Spend time with real customer... be an end user
- Learn about generations before and after yourself and what inspires them

Toolkit for CTO/CIO/CTDO/CDIO

or whomever that is the ultimate decision maker for Technology

It is Always about the Technologists

because with the right Technologists always comes the right Technology



It's our time to shine and to shape the future

